

BIEN Paralegal Newsletter

Know Your Rights



One Voice. One Industry. One Network.

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No. 2

Paralegal REPORT

BIEN's paralegal services have contributed to workers' awareness and education on the basic labor rights and have assisted hundreds of BPO workers in their legal cases primarily against illegal termination, constructive dismissal, floating and occupational safety and health. BIEN continues to train paralegal counsels from the ranks of the workers, empowering and educating them in fighting for their rights in the legal arena.



Labor News

[BIEN welcomes dismissal of Trumped-up case vs former officer](#)

[Wyeth Workers Mass Layoff Call to strike!](#)

[IBPAP Taps AI Firm to Train Labor](#)

PARALEGAL TRAININGS

Paralegal counsels have set a regular meet to ensure that each counsel is equipped with new information related to labor cases. The calibration meet is also a venue for calibrating the paralegal process and keeping track of cases handled by each paralegal based on priority and status. Counsels were also able to share best practices, tactics and strategies during case handling.



LABOR CASES

BIEN's paralegal services have been popular among BPO workers. Some of the labor cases handled were as follows:

- 16 general inquiries mostly about their back pay and final pay after resigning from the company
- 2 other cases are under the administrative hearing within the company and NLRC respectively
- Notable amongst the cases is the floating while hiring of more or less 300 workers when "Disney plus" account did not renew their contract with the BPO company



ORGANIZING CHAPTERS AND UNIONS

Two chapters, Ilo-ilo and Baguio, were reactivated to continue their strength in organizing various IT-BPO hubs in the regions.

The chapters now have the committees and set of officers to spearhead the organizing work and are equipped with the paralegal knowledge to assist other BPO workers in distress.

[See the report here.](#)



BPO WORKERS, FIGHT BACK!

Representatives members and organizers from various regions took part into the organizational matter discussions including the paralegal assistance system and how these contacts will be transformed into organized members.

The two-day council meeting was capped with a solidarity dinner where allies and partners were invited. Solidarity messages were given and highlighted the seeking of justice for the murdered BIEN Bacolod organizer, Alex Dolorosa.

[See the highlights here.](#)



OUR PARALEGAL TEAM

BIEN's paralegal team checks and balances on a quarterly calibration and case consolidation. The team's commitment is to deliver excellent and timely responses and assistance to the BPO workers who need legal help and guidance.